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REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT	Application Number	10/032966
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Group Art Unit	
	Examiner Name	
	Attorney Docket Number	08827.0007
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		S	IGNATURE	of Applicar	nt or Assignee of	Record			
Name		James	Ank	egher					
Signature	h	emes !	I Kel	lle		*****			
Date		1/17/	03/						
NOTE: S forms if r	ignatures of a	III the inventors o signature is requ	r assignees of r ired, see below	ecord of the enti	re interest or their repr	esentative(s) a	re requi	red. Submit mult	tiple
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PTO/SB/81 (02-01) Approved for use through 10/31/2002. OMB 0651-0035 Please type a plus sign (+) inside this box U.S. Patent and Trademark Office; U.S. DEPARTMENT OF COMMERCE Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. 10/032966 Application Numb r 10/26/2001 Filing Date **First Named Inventor** Cox POWER OF ATTORNEY OR Adaptive Feedback Control in **AUTHORIZATION OF AGENT** eService Mgmt Title **Group Art Unit Examiner Name** 08827.0007 Attorney Docket No. I hereby appoint: **Practitioners at Customer Number** 30827 Customer Number OR Practitioner(s) named below: Registration Registration Name Name Number Number RECEIVED AN 2 9 2008 as my/our attorney(s) or agent(s) to prosecute the application identified above, and total contempt Center 2100 business in the United States Patent and Trademark Office connected therewith. Please change the correspondence address for the above-identified application to: The above-mentioned Customer Number. X Practitioners at Customer Number Customer Number OR Customer Number Bar Code McKenna Long & Aldridge LLP Firm or Individual Name 1900 K Street, N.W. Address City Washington D.C. 20006 State (202) 496-7500 Country USA Telephone (202) 496-7756 I am the: Applicant/Inventor. Assignee of record of the entire interest. See 37 CFR 3.71.

Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96).

forms are submitted.

Name Signature Date

*Total of

SIGNATURE of Applicant or Assignee of Record

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required. See below.

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STATEMENT UNDER 37 CFR 3.73(b)

Applicar	nt/Patent Owner: Cox			<u> </u>
Applicat	tion No./Patent No.:	10/032966	Filed/Issue Date:	10/26/2001
Entitled:	: Adaptive Feedback	Control in eService Mg	mt	
	Panacya Inc.	,a	corpo	oration ,
	(Name of Assignee)		n, partnership, university, government cv, etc.
states th	nat it is:			RECEIVED
1. X	the assignee of the er	tire right, title, and inte	rest; or	
2.	an assignee of less th	an the entire right, title	and interest.	JAN 2 9 2003
	The extent (by, percer	ntage) of its ownership	interest is %	Technology Center 210
in the pa	atent application/patent id	dentified above by virtu	e of either:	resimology defiler 210
A. [X] OR	An assignment from the recorded in the United S or for which a copy ther	States Patent and Trade		ied above. The assignment was 1253 , Frame0854 ,
B. []	A chain of title from the assignee as shown below		nt application/patent identif	ied above, to the current
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			States Patent and Tradema , or for which a copy there	
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[]	[NOTE: A separate condocument) must be sub	by (i.e., the original assimitted to Assignment D	the chain of title are attache ignment document or a true Division in accordance with the USPTO. See MPEP 30	e copy of the original 37 CFR Part 3, if the
The und	dersigned (whose title is	supplied below) is author	orized to act on behalf of th	e assignee.
	1-17-03		James A. Kelle	
	Date		Typed or pri	ella
			Signa	ature
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AUT	HORIZATION OF AGENT	Group Ar	t Unit			
		Examiner	Name			
		Attorney	Docket Number	08827.000	7	
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	SIGNATURE	of Applican	t or Assignee o	f Record		
Name	James A. K.	ester				
Signature	James Otal	lle				
Date	1/17/03					
NOTE: S	ignatures of all the inventors or assignees of re- ore than one signature is required, see below.	cord of the entl	re interest or their rep	ie (a)evücineaen	re requi	red. Submit multiple
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		Application Number	10/032966		
		Filing Date	10/26/2001		
		First Named Inventor	Cox		
POWER OF ATTORNEY AUTHORIZATION OF AC		Title	Adaptive Feedback Control in eService Mgmt		
		Group Art Unit			
		Examiner Name			
		Attorney Docket No.	08827.0007		
I hereby appoint:					
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OR	Cu	stomer Number	IIIIAI		
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I am the:	,				
Applicant/Inventor.					
X Assignee of record of the entire	interest. Se	e 37 CFR 3.71.			
Statement under 37 CFR 3.73(<u></u>		
		licant or Assignee of	Kecord		
Signature	THE	" .			
Date 1-17-03					
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STATEMENT UNDER 37 CFR 3.73(b)
Applicant/Patent Owner: Cox
Application No./Patent No.: 10/032966 Filed/Issue Date: 10/26/2001
Entitled: Adaptive Feedback Control in eService Mgmt
Panacya Inc. , a <u>corporation</u> (Name of Assignee) Type of Assignee, e.g., corporation, partnership, university, government agency, etc.
states that it is:
1. X the assignee of the entire right, title, and interest; or
2. an assignee of less than the entire right, title and interest. The extent (by, percentage) of its ownership interest is %
in the patent application/patent identified above by virtue of either:
A. [X] An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011253 , Frame 0854 or for which a copy thereof is attached.
OR B. [] A chain of title from the inventor(s), of the patent application/patent identified above, to the current assignee as shown below:
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The document was recorded in the United States Patent and Trademark Office at
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Reel, Frame, or for which a copy thereof is attached.
[] Additional documents in the chain of title are listed on a supplemental sheet.
[] Copies of assignments or other documents in the chain of title are attached. [NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]
The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.
1-17-03 Jumes A. Keller
Typed or printed rame Signature
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Title